

Condition Health/Case Management Programs

Call 1-866-942-7966 to make a referral



- Programs are open to members of MVP health plans at no charge and with no obligation
- Your referral triggers our outreach (or members may call the phone number above to self-refer)
- Sessions are confidential and conducted by phone
- Programs include education & training, personalized mailings and health coaching for those who need extra help to set and reach goals that are important to their treatment plans

Condition Health Management Programs

Program	Patients to Refer	Information that MVP May Request
Asthma	Adults or children who have been in the hospital or ER due to an asthma attack; frequently using a rescue inhaler, waking up at night with trouble breathing and/or missing time from work or school because of asthma	<ul style="list-style-type: none"> • Controller medication • FEV1 or PFT • Inhaled corticosteroid • Use of spacer • Whether an asthma action plan is in place
Cancer	Adults diagnosed with cancer who can benefit from added support	Most recent history and physical, current labs and medications
Cardiac	Adults who have experienced a heart-related event in the past six months: open heart surgery (Coronary Artery Bypass Graft: CABG), a heart attack (Myocardial Infarction: MI), or a stent (Percutaneous Coronary Intervention: PCI)	Most recent labs (HDL, LDL, total cholesterol, blood pressure, triglycerides)
COPD	Adults with a diagnosis of chronic obstructive pulmonary disease	<ul style="list-style-type: none"> • Blood pressure • COPD severity (stage 1-4) • FEV1 or PFT • O2 saturation • Use of spacer
Depression	Adults with a diagnosis of depression or whom you may suspect to be depressed	Information may be requested as needed
Diabetes	Adults or children whose diabetes is not under good control, have recently been to the ER for high or low blood sugars and/or who are not following recommended preventive guidelines for diabetes	<ul style="list-style-type: none"> • Blood pressure • Date of dilated retinal exam • Most recent labs: (HbA1C, LDL, total cholesterol, albumin/creatinine ratio or urine microalbumin)
Dialysis Support	Adults who are undergoing (or who are scheduled for) kidney dialysis	Most recent history and physical, current labs and medications
Heart Failure	Adults with a diagnosis of heart failure	<ul style="list-style-type: none"> • ACE inhibitor • ACE substitute • ARB • Blood pressure • Ejection fraction • Most recent labs (HDL, LDL, total cholesterol)
Low Back Pain	Adults diagnosed with low back pain on more than one visit during a six-month time period	Information may be requested as needed

Case Management Programs

Acute Case Management	Members who have complications or serious health concerns other than those addressed by our condition-specific programs	<ul style="list-style-type: none"> • Recent H&P, labs and office visit notes • Medical treatment plan • Medications
Little FootprintsSM	Any MVP Option (Medicaid) member who is pregnant, as well as members of other MVP plans who have had problems with a previous pregnancy or who are experiencing difficulties with a current pregnancy	<ul style="list-style-type: none"> • Office prenatal form or health risk assessment • EDC • Completed Prenatal Risk Form for MVP Option Members
Option Case Management	Members of the MVP Option (Medicaid) plan who have complications, a serious health concern, or who may need extra help	<ul style="list-style-type: none"> • Recent H&P, labs and office visit notes • Medical treatment plan • Medications
Social Work	Members who need help connecting to community resources and services	Most recent office visit notes, caregiver resources
Transplant Case Management	For approval of transplant evaluations and listings for solid organ and bone marrow transplants	<ul style="list-style-type: none"> • Clinical information to support transplant request • Most recent labs and office visit notes • Medications